### **SLOUGH BOROUGH COUNCIL**

**REPORT TO:** Overview and Scrutiny Committee

**DATE:** 4<sup>th</sup> February 2016

**CONTACT OFFICER:** Joseph Holmes, Assistant Director of Finance and Audit

Roger Parkin, Strategic Director for Customer and Community

Services

(For all Enquiries) (01753) 875411

WARD(S): All

# PART I FOR COMMENT AND CONSIDERATION

# <u>PROGRESS REVIEW ON THE FIVE YEAR PLAN THEME OF USING RESOURCES</u> WISELY

#### 1. Purpose of Report

To provide an update of the theme of using resources wisely from the Five Year Plan

#### 2. Recommendation

The Overview and Scrutiny Committee is requested to take note and comment on the activity that is being delivered for the theme of using resources wisely in the Five Year Plan.

#### 3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan

### 3.1 Slough Joint Wellbeing Strategy Priorities

The Five Year Plan relates to all aspects of the Slough Joint Wellbeing Strategy's (SJWS) priorities and cross-cutting themes as set out below.

#### Priorities:

- Health
- Economy and Skills
- Regeneration and Environment
- Housing
- Safer Communities

#### **Cross-Cutting themes:**

- Civic responsibility
- Improving the image of the town

The SJWS is due to be refreshed this year and the review will be carried out in the light of the direction of the Five Year Plan.

The Five Year Plan has been developed using the evidence base of the JSNA and the Slough Story.

# 3.2 Five Year Plan Outcomes

The outcomes discussed in this report are:

- The Council's income and the value of its assets will be maximised
- The Council will be a leading digital transformation organisation

#### 4. Other Implications

#### (a) Financial

The Five Year Plan will be used to determine the Council's spending priorities from 2016/17. This process will start during 2015/16 including by identifying in year savings.

# (b) Risk Management

Risk	Mitigating action	Opportunities
Legal		
Property		
Human Rights		
Health and Safety		
Employment Issues		
Equalities Issues		
Community Support		
Communications		
Community Safety		
Financial		The Five Year Plan will provide a mechanism to make budget decisions from 2016/17.
Timetable for delivery		
Project Capacity		
Other		

### (c) Human Rights Act and Other Legal Implications

There are no direct legal implications. The specific activity in the Five Yea Plan and plans for specific outcomes may have legal implications which will be considered when required. There are no Human Rights Act Implications.

#### (d) Equalities Impact Assessment

Equality Impact Assessments will be prepared for specific actions within the plan when required.

#### 5. **Supporting Information**

- 5.1 Slough Borough Council's Five Year Plan contains three themes. This report will focus on the third theme of Using Resources Wisely, which contains the two outcomes listed in paragraph 3.2.
- 5.2 In broad terms, Outcome 7 focuses on activity that attracts income for Slough Borough Council (SBC) maximises the value of its existing resources. It covers a wide range of efforts in those areas, from ensuring that collection rates of Council Tax and Business Rates are as high as possible and maximising income from investment to ensuring that internal processes such as procurement, commissioning and contract management are as efficient as possible. This will be crucial in ensuring that SBC is able to deliver services of the best possible quality to local residents despite the challenging financial position it is likely to face in coming years.
- 5.3 Outcome 8 specifically focuses on the potential for technology (and, in particular, information technology) to improve services and drive efficiencies. By providing the most effective and simplest methods for residents to interact with SBC, both the customer experience and SBC's financial position should be improved. In addition, 'smart working' will improve staff efficiency and support these efforts.
- 5.4 Each of the outcomes is led by a Director or Assistant Director and has a group of officers from the relevant services to coordinate and review implementation. Progress reports by each of the outcome leads are attached as Appendix 'A'.
- 5.5 The performance measures that indicate the success for each of these outcomes are attached in Appendix B.

## 6. Comments of Other Committees

None.

#### 7. Conclusion

The activity underway in both outcomes for Using Resources Wisely will support a focused approach and ensure resources are aligned to priorities. Overall the range of activity will ensure the value of SBC's assets and staff is maximised. This, in turn, will support SBC in providing services for the local community.

#### 8. Appendices Attached

- 'A' Outcome Updates
- 'B' Performance Indicators Outcome 7 and 8

#### 9. Background Papers

Five Year Plan 2015 - 2019